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Your famous Aeroclub at Salzburg Airport W.A.Mozart

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Salzburg, den 11.05.09

**A-3372 Blindenmarkt/NÖ**

Dear Gerald,

many thanks for your very thorough service which you provided when we were going through the buying process of our Cessna T182T. It started with the very detailed and competent advice you gave - and continued through the GARMIN 1000 familiarization, which happened before the arrival of the craft. We were very satisfied and did not lose any valuable time.

You organized the licensing during the ferry flight from the USA to Europe and so it was possible to take over our plane within four days - OE registered. Great performance!

When we also had a problem and it was not possible for the flight workshop to solve it quickly, you were there within two days and picked up the plane. It was returned to us at Salzburg with the LOWS fully functioning and free of charge, under guarantee. That's when we know the customer is king!

Our members were able to fly the IFR plane again immediately and they are very grateful for that and the Salzburg Aeroclub "Flugring" sends you a big Thank You, because time is money!

We also thank you for your gift towards our plane christening; it was a great party!

We are be only too pleased to recommend your good services to other potential customers!

We wish you all the very best for the future!

Yours sincerely,

Karlheinz Paul

Vice President and  
Finance Managing Director

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