

## **Angerer Aircraft GmbH**

Aircraft & More GmbH  
Schloss Hubertendorf 1  
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### **Ferry flight D-EANG**

Dear Aircraft & More team

As you know, we retained your company for a ferry flight of our Cessna 182T N1019R/D-EANG from Arlington, Texas, USA, to Zell am See, Austria, in January and February 2022. With this letter, we would like to give you feedback on our customer experience.

The ferry pilot, Gerald "Gerry" Hintermayr, performed a very good job. He always did what he said, kept me informed about the progress of the ferry flight and even sent me pictures on a regular basis so that I could a bit share his experience during the flight.

Gerry flew from the US via Canada to Greenland and from there via Iceland, Scotland, Paderborn, and Augsburg to the final destination LOWZ. Despite the horrible weather with violent snowstorms and heavy icing Gerry performed the flight in a timely manner and did not damage the aircraft.

Gerry is a nice guy, uncomplicated to deal with and always answers calls and emails. It was a pleasure working with him. He not only performed the ferry flight to our fullest satisfaction but also attended the closing of the aircraft purchase in Arlington and handled the import to Germany with the customs officers in Augsburg for us smoothly.

Also, we appreciated our fixed fee arrangement and that there were no surprises for us regarding the costs which you charged us in addition to your fixed fee.

Overall, we are a happy customer and will recommend you to others who need your services. Thank you for everything. We will be in touch when we need you the next time.

Best regards



Dr. Lutz Angerer  
Managing director